

Community Focus Statement B: Improve communication systems in Oak Hills

Action Statement B.5: Collaborate with the US Postal Service to explore the options to create an innovative solution to post office services and implement the approach that is most suitable for Oak Hills.

B5

Benchmark: An innovative approach to existing post office services is implemented.

Champion: Volunteer group or person or can be identified by the community

Estimated Cost: Volunteer time

Action	Action Leader	Timeline	Resources
1. Form a Post Office Advocacy Committee to focus on the issue.	Champion	Month 1	USPS Postmaster Finder http://about.usps.com/who-we-are/postmasterfinder/welcome.htm
2. Contact the local Postmaster to collaborate on gathering information on local service.	Oak Hills Post Office Advocacy Committee	Month 2	
3. Set up an email address for residents to provide feedback on local postal operations.	Oak Hills Post Office Advocacy Committee	Month 2	
4. Gather results after a pre-determined amount of time and create a report of potential improvements.	Oak Hills Post Office Advocacy Committee	Month 3	
5. Gather feedback and respond appropriately.	Oak Hills Post Office Advocacy Committee/Local Postmaster	Month 4 - 6	
6. In coordination with the US Postal Service, discuss and test improvements that can be implemented without disrupting USPS procedures.	Oak Hills Post Office Advocacy Committee/Local Postmaster	Months 6 - 12	
7. Measure the effectiveness of each improvement and implement long-term if possible.	Oak Hills Post Office Advocacy Committee	On-going	