

Community Focus Statement E: Improve the delivery of essential services such as police and fire to the community.

NEEDS
FUNDING

Action Statement E.2: Conduct a community inventory of properties that may be in need of code enforcement action and meet regularly with County Code Enforcement to point out issues and to determine if there are community-based solutions, in particular, with regard to enforcement of property maintenance standards and illegal dumping.

Benchmark: Code enforcement materials are accessible to community members and regular meetings are held between the Lucerne Valley community and County Code Enforcement officers.

Champion: Volunteer group or person or can be identified by the community

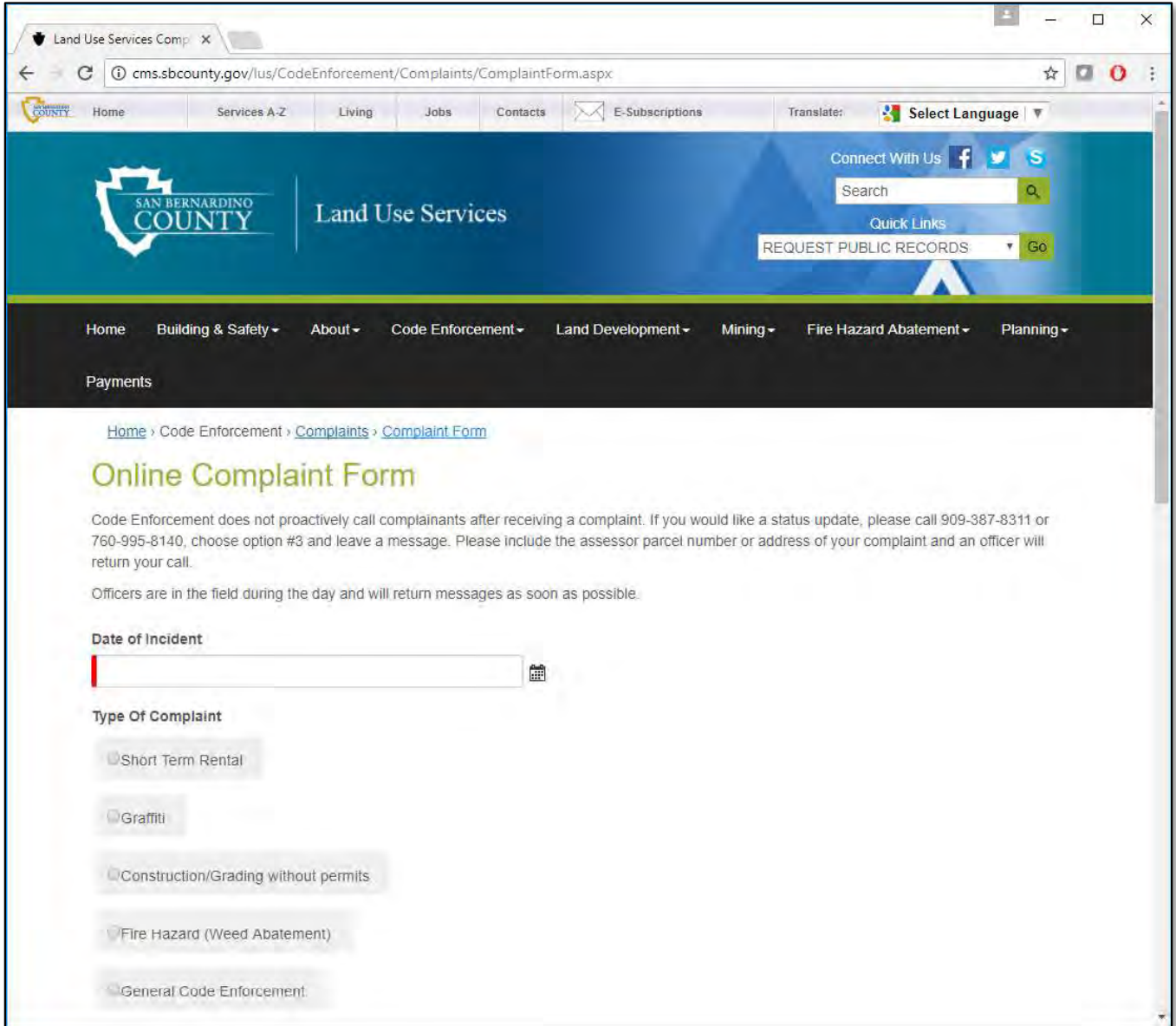
Estimated Cost: variable depending on projects proposed

The community has been working on this issue for decades with County Sherriff and Code Enforcement. Many sites have been identified but no funding available.

The County codes include property-related regulations to protect the health, welfare, and safety of the Lucerne Valley community. These codes include requirements to maintain buildings to proper safety standards, clean up piles of trash on private property, require signs to meet certain design standards, and prohibit abandoned vehicles, among many others. Violations of these codes are addressed by the County's Land Use Services Department Code Enforcement section, which employs professional staff to carry out these duties. By educating Lucerne Valley residents about County code provisions and encouraging them to report violations, the County can help ensure more effective enforcement of the code, which in turn makes Lucerne Valley a safer and more attractive community.

Educational materials should include examples of common types of code violations, including clear criteria for what constitutes a violation and what does not. While the educational materials should be broadly adaptable to all of San Bernardino County, they must include informational that is locally applicable to Lucerne Valley. The County could conduct training sessions on these issues, teaching community members how to identify code enforcement violations and making sure they know how to report any suspected violations.

When creating educational materials on code enforcement, Lucerne Valley should make sure these materials are widely distributed throughout the community, including being available electronically and in multiple languages as appropriate, and are regularly updated with emerging issues. It is also very important that there be a process in place for members of the community to provide feedback and that any issues with the program are addressed quickly and completely.



San Bernardino County Code Enforcement page that allows for the filing of online complaints.

SITES IDENTIFIED, FUNDING NEEDED

Action	Action Leader	Timeline	Resources
1. Establish a committee to create code enforcement pamphlets and other education materials.	Champion	Month 1	San Bernardino County, Code Enforcement http://cms.sbcounty.gov/lus/CodeEnforcement/CodeEnforcementHome.aspx
2. Coordinate with the County Land Use Services Department to ensure code enforcement materials are consistent with regulations.	Code enforcement committee	Months 2–6	City of Monterey Park: Code Enforcement Volunteer Program http://www.montereypark.ca.gov/224/Code-Enforcement-Volunteer-Program
3. Use online resources, newsletters, and presentations at homeowners association and Chamber of Commerce meetings to distribute educational materials to community members.	Code enforcement committee	Months 6–12	Center for Community Progress: Community Code Enforcement Partnerships http://www.communityprogress.net/tool-3--community-code-enforcement-partnerships-pages-269.php
4. Establish a mechanism to gather ongoing feedback from community members on code enforcement materials.	Code enforcement committee	On-going	
5. Schedule regular meetings with County Code Enforcement to discuss any community-based solutions.	Code enforcement committee	On-going	
6. Revise the code enforcement education materials to ensure that information is current and up to date.	Code enforcement committee	Annually	